Initiative: Through a partnership with Adams County Early Childhood Prevention and Early Intervention Coalition on Project LAUNCH (Linking Actions for Unmet in Children’s Health), Community Reach is providing Patient Navigators to serve patients at Mountainland Pediatrics and Early Childhood Services Program.

Goal: To integrate Patient Navigators into treatment teams as a supportive resource for parents in order to improve assessment and connection to treatment for children birth to 8 years of age as well as new mothers exhibiting signs of childbirth-related depression.

Why? Establishing a trusting relationship between Patient Navigators and parents makes parents feel involved and informed about the treatment recommendations for their children or themselves and more likely to follow through with necessary referrals.

How does it benefit patients: Patient Navigators can coordinate multiple services for a patient – such as primary care, speech therapy, occupational therapy and mental healthcare – resulting in improved continuity and constancy in patient care for children and mothers.
Our Mission

“To enhance the health of OUR Community”

Our Values

We embrace and RESPECT the DIVERSITY of our COMMUNITY. We create a SAFE environment that encourages INNOVATION. We focus on building lasting RELATIONSHIPS, EXCELLENCE and COMPASSION. We demonstrate good STEWARDSHIP and GRATITUDE.

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Dear Friends & Supporters of Community Reach Center,

The theme of Community Reach Center’s FY15 Annual Report is **Triple Aim: The Ripple Effect.** The Triple Aim concept intersects improved health, more value and better experience – with *person*-centered care at the heart of each encounter. The bedrock of Triple Aim is a professional staff that feels valued and invested in.

Although the Triple Aim model was presented by Colorado’s Accountable Care Collaborative in 2015, Community Reach Center has served the community based on Triple Aim concepts for nearly 60 years. Caring for individuals when they need it the most, in locations most convenient for them to access, is the basis of Community Reach Center’s philosophy of care. We expanded operations beyond the 8am to 5pm, Monday through Friday, outpatient model long ago - in favor of a more fluid approach that best meets people’s needs. The traditional outpatient setting works well for thousands of our consumers. However, thousands more are better served in their homes, in school settings or their doctor’s office. Some are able to make an intake appointment Monday through Friday, and others need a Saturday or Sunday slot. Some will have all of their treatment needs met by a therapist and perhaps a psychiatrist, while others are more likely to achieve recovery with assistance from a navigator who can coordinate multiple and more complex treatment modalities. Community Reach is well equipped to meet the unique needs of all individuals seeking treatment.

The bottom line is that there is no wrong door to access treatment at Community Reach Center. We believe in consumer voice, choice and access. Our consumers are actively involved in all aspects of their treatment experience. Our approach is to treat the whole person by attending to the health and wellness of individuals and by engaging natural supports. We aim to provide the right treatment at the right time and offer a continuum of care designed to meet each person’s needs.

**On behalf of the staff and Community Reach Center Board of Directors – we are proud to present the FY15 Annual Report.**

Sincerely,

Rick Doucet  
Chief Executive Officer

Brad Harvey  
President, Community Reach Center Systems Board
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### Initiative
Community Reach Center was selected to participate in the State Innovation Model (SIM) initiative, to increase quality of care and decrease costs for beneficiaries of Medicare, Medicaid and Children’s Health Insurance Program (CHIP).

### Goal
To make mental healthcare as easy to access as medical care, and to identify the true cost of integrated care by tracking all services regardless of the funding source.

### Why
People with severe, persistent mental illness are more likely to need support from multiple healthcare sources than those without mental illness – partially due to side effects of medications that help to stabilize their mental health.

### Consumer Benefit
Increased access to both medical and mental healthcare plus efficient coordination of multiple services leads to improved health outcomes and a better quality of life.
**Better Experience**

**Initiative**
Community Reach implemented evidence-based Feedback Informed Treatment (FIT) – meaning that standardized feedback is solicited from consumers after every treatment session.

**Goal**
To increase the number of successful discharges, reduce costs by decreasing the length of time in treatment, and improve quality of care by decreasing no-show appointments and cancellations.

**Why**
To measurably improve the consumer’s treatment experience.

**Consumer Benefit**
FIT provides an individualized treatment experience for each consumer, enabling them to make informed treatment decisions based on a continuum of possibilities for meeting their care needs.
VALUE FOR
COMMUNITY AND STAFF

VALUE FOR COMMUNITY:
Thoughtful and strategic management of all funding enables the Agency to provide many impactful services that cannot be billed for, such as:

School-based Therapy Program
Assertive Community Treatment Program
Vocational Services
Training for pre-doctoral psychology and master’s level interns
Mental Health First Aid
Speakers Bureau

VALUE FOR STAFF:
Based on the philosophy that the best consumer care is provided by staff who feel genuinely valued by their employer, Community Reach Center made significant investments in staff in 2015 – such as:

Trust Edge Training
to build a workplace culture of trust based on a commitment to the 8 pillars of trust: Clarity, Compassion, Character, Competency, Commitment, Connection, Contribution, and Consistency.

Vicarious Trauma Training
for all clinical supervisors, to help reduce the risk of vicarious trauma by making clinical staff feel supported, valued, competent, and connected.

Feedback Informed Treatment Training
to teach staff evidenced-based strategies for improved treatment outcomes.
Revenue

$39,931,130

The revenue noted above included support provided by Adams County, and the cities of Commerce City and Thornton.

Expenses

$39,784,570

Community Reach Center provided more than $1.7 Million in charitable care for individuals unable to pay for services.

Medicaid 74%
Client Services 11%
Federal, State & Local 11%
School district fees for students served in the Day Treatment Program 3%
Other 1%

Payroll & Benefits for Staff 62%
Facilities/Operating Costs & Affiliates 33%
Client 3%
Other 2%
Leadership Team

CHIEF OFFICERS

RICHARD DOUCET, MA
Chief Executive Officer

TAMARA PLAYER, MSW, LCSW
Chief Operations Officer

CHRIStI MECILLAS, BS
Chief Financial Officer

JOSEPH PASTOR, MD, CCHP
Chief Medical Officer

WERNER HOELLERBAUER, PHD
Chief Information Officer

DIRECTORS

JILL ATKINSON, PHD, LP
Clinical Director – Integrated Outpatient Services

CLAY CUNNINGHAM, MS, LPC
Director – Quality Assurance and Compliance

AMELIA FAN, MS, LPC
Clinical Director - Resiliency and Support Services

STEPHANIE JOHN, MS, LMFT
Clinical Director – Collaborative Community Services

AMANDA JONES, MA, LPC, CACIII
Clinical Director – Recovery and Transition Services

DEBORAH OBERMEYER, MS
Director - Community and External Relations

DENISE TOMSICK, SPHR, SHRM-SCP
Director – Human Resources

ABIGAIL TUCKER, PSYD, LP
Clinical Director – Intensive Services

STARR WEDEMEYER, MD
Associate Medical Director – Mountainland Pediatrics
FY15 Board of Directors

SHERYL BAIN
Leadbetter Animal Hospital
Treasurer, Systems Board
Treasurer, Mountainland Pediatrics Board
Treasurer, Center Board
Secretary, Coronado Board

MARGARET CARPENTER
Retired, Mayor of Thornton, Colorado
Systems Board
Mountainland Pediatrics Board
Center Board

DONALD CASSATA, PhD
Retired, Director of Adams County Department of Social Services
Systems Board
Mountainland Pediatrics Board
Center Board

JOHN CHIN
Retired, Executive Director of Adams County School District 14 Foundation
Systems Board
Mountainland Pediatrics Board
Center Board

MILLIE DESMET
Retired, Certified Public Accountant
Systems Board
Mountainland Pediatrics Board
Center Board

CHRISS FIEDLER, EdD
Superintendent, School District 27J
Foundation Board

LIZ FUSELIER
AXA Advisors
Treasurer, Foundation Board
Systems Board
Mountainland Pediatrics Board
Center Board

MARGE GALLEGOS
Retired, Licensed Professional Counselor, Denver Public Schools
Foundation Board
Systems Board
Mountainland Pediatrics Board
Center Board

MICHELE HANEY, PhD
President, Red Rocks Community College
Systems Board
Mountainland Pediatrics Board
Center Board

BRAD HARVEY
President/CEO, Horizons North Credit Union
President, Systems Board
President, Mountainland Pediatrics Board
President, Center Board
Treasurer, Coronado Board

PATRICK LYNCH
Owner, Patrick Lynch Financial
Systems Board
Mountainland Pediatrics Board
Center Board

MICHAEL MCINTOSH
Sheriff, Adams County Sheriff’s Office
Vice President, Systems Board
Vice President, Mountainland Pediatrics Board
Vice President, Center Board

JOHN PARKER
CFO, United Power, Inc.
President, Foundation Board

THE HONORABLE JOHN POPOVICH
District Court Judge, 17th Judicial District
Systems Board
Mountainland Pediatrics Board
Center Board

CONNIE RISOLI
White Mountain Art
Coronado Board

PAUL SISKA
Retired, Adams County Undersheriff
Systems Board
Mountainland Pediatrics Board
President, Coronado Board

NANCY SNEATH
HIM Director, FPO, North Suburban Medical Center
Systems Board
Mountainland Pediatrics Board
Center Board

STEVE SWENSEN
Retired, President, FirstBank Holding Company
Vice President, Foundation Board

BRUCE VEZINA
Agent, State Farm Insurance
Foundation Board
Systems Board
Mountainland Pediatrics Board
Coronado Board
Center Board

MARY ANN WISEHART
Retired, Lucent Technologies
Secretary, Foundation Board
Secretary, Systems Board
Secretary, Mountainland Pediatrics Board
Secretary, Center Board
Coronado Board

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FY 2015 Donors

We are very pleased to honor the following individuals and organizations who generously contributed to this year’s tremendous growth.

$10,000 and Greater

Adams County Commissioners
Allied Recycled Aggregate
Ames Construction
Arapahoe Douglas Mental Health
Aurora Mental Health
Behavioral Healthcare Inc.
Bimbo Bakeries

$1,000 to $5,000

Ciancio Ciancio Brown, P.C.
City of Brighton
City of Commerce City
Colorado Trust
Dominion Diagnostics
EON Office
Henry Ham Agency
Horizons North Credit Union
Northstar Bank Colorado
Salud Family Health Centers
St. Anthony North Hospital
United Power
Vista Management

$500 to $999

Adams County Sheriff’s Office
Brighton 27J School District
City of Northglenn
Dante Carbone
Dodge Sign Company
Dr. Don Cassata
Jeff Wilson
Lewan Technology
Margaret Carpenter
Mary Ann Wisehart
Morgan Stanley
Owl Creek Medical
Rock Bottom Brewery
Westminster Medical Clinic
Raising awareness for the many services and programs offered by Community Reach Center is paramount to enhancing the health of our community. At Community Reach Center, we have a number of annual events designed to raise awareness, support and funding for the Center. Our events are designed to build lasting relationships that will help us to continue delivering excellent and compassionate care to all.

**2015 Mary Ciancio Memorial Distinguished Service Award Dinner**
Sister Maria Luisa Munoz won the Mary Ciancio Memorial Distinguished Service Award for her support towards Brighton-area migrant farmworkers.

Warren Taylor, PhD, was presented the Marjory Ball Mental Health Advocacy Award for dedicating much of his life to advocating on behalf of those with mental health challenges.

**2015 Advocacy for Impact Legislative Breakfast**
Each year, Community Reach Center brings together our key community leaders and partners, elected officials, and our employees to increase awareness of the diverse and vast needs for mental healthcare within our community. As your community mental health center, we must often advocate for people and the programs and services they need in order for them to live the best life possible.

This year’s legislative breakfast highlighted the importance of community mental health as well as the many ways guests could advocate for our mental health system.

**2015 CBHC Golden Abacus Award**
The Reach for Health Well-being Committee was awarded the 2015 Golden Abacus Award for best practice in the non-clinical arena at the Colorado Behavioral Healthcare Council Annual Conference.

**Best of the Best**
Colorado Community Media named Community Reach Center the best local non-profit and Mountainland Pediatrics the best Pediatrician in the 2015 Best of the Best Winners Guide.
<table>
<thead>
<tr>
<th>Location</th>
<th>Address</th>
<th>City, State, ZIP</th>
</tr>
</thead>
<tbody>
<tr>
<td>BRIGHTON OUTPATIENT &amp; INTAKE</td>
<td>1850 E. Egbert St., Ste 200</td>
<td>Brighton, CO 80601</td>
</tr>
<tr>
<td>COMMERCE CITY OUTPATIENT</td>
<td>4371 E. 72nd Ave.</td>
<td>Commerce City, CO 80022</td>
</tr>
<tr>
<td>NORTHGLENN OUTPATIENT</td>
<td>11285 Highline Dr.</td>
<td>Northglenn, CO 80233</td>
</tr>
<tr>
<td>THORNTON OUTPATIENT</td>
<td>8931 Huron St.</td>
<td>Thornton, CO 80260</td>
</tr>
<tr>
<td>THORNTON CENTRAL INTAKE</td>
<td>8989 Huron St.</td>
<td>Thornton, CO 80260</td>
</tr>
<tr>
<td>WESTMINSTER OUTPATIENT</td>
<td>3031 W. 76th Ave.</td>
<td>Westminster, CO 80030</td>
</tr>
<tr>
<td>MOUNTAINLAND PEDIATRICS</td>
<td>8889 Fox Dr., Ste A</td>
<td>Thornton, CO 80260</td>
</tr>
<tr>
<td>EARLY CHILDHOOD SERVICES</td>
<td>8889 Fox Dr., Ste B</td>
<td>Thornton, CO 80260</td>
</tr>
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