60 years worth celebrating

A LETTER FROM THE CEO
LEADERSHIP TEAM
DONORS
EVENTS & AWARDS
BOARD OF DIRECTORS
DONORS
MISSION, VISION, VALUES
FINANCIALS & DEMOGRAPHICS
CARE CONTINUUM
LOCATIONS
ANNUAL REPORT
FY 2017
Dear Friends and Supporters,

Community Reach Center marked its 60th anniversary in 2017 with a series of celebrations that began with a bill signing by Gov. John Hickenlooper at our new crisis walk-in center and stabilization unit in May and ended with the grand opening for the new Mental Health Pod at Adams County Detention Facility in December. The 2017 Annual Report highlights a year of unpredicted growth for the agency. From expansion of the crisis services footprint, new construction of Stages Rehabilitation Facility and acquisition of detox services and a new detox facility in Commerce City, to amped-up suicide training for nearly 200 staff, Community Reach continues strong, strategic, sustainable growth in order to ensure the best quality evidence-based services for all who need it. Our staff of 600+ commemorated our 60th year by doing what they do best – providing the highest quality behavioral health services in a warm, welcoming environment for all who need help in navigating their course to recovery and wellness.

On behalf of the staff, board of directors, and most importantly on behalf of the 20,000 individuals we serve each year, please enjoy the Fiscal Year 2017 Annual Report!

Warm regards,

Rick Doucet
Chief Executive Officer

The Honorable Judge John Popovich
President, Community Reach Center Systems, Inc
Margaret Carpenter passed away Nov. 24, 2017 on her 87th birthday. She served on the Community Reach Center board for 15 years. She was always ready to listen and lead, Margaret was a strong advocate for mental health treatment. She will be missed by her family, her friends, her church and her community.
REVENUE
$48,342,480

- Medicaid 69%
- Client Services 18%
- Federal State and Local 12%
- Other 1%

EXPENSES
$48,106,947

- Payroll & Benefits for Staff 65%
- Facilities/Operating Costs & Affiliates 30%
- Client 5%

FY 2017 Financials & Demographics

Community Reach Center provided more than $1.7 Million in charitable care for individuals unable to pay for service.

Time period: Fiscal Year 2017 was July 1, 2016 through June 30, 2017
Demographics

Age

- Youth (0-17): 41%
- Adult (18-59): 55%
- Senior (60+): 4%

Race/Ethnicity (Totals more than 100% as people may indicate multiple races)

- American Indian: 6%
- Asian: 1%
- Black/African American: 4%
- Native Hawaiian: 0.5%
- White: 62%
- Hispanic: 33%

Number of Consumers Served Per Municipality

- Brighton: 1,674
- Commerce City: 2,174
- Federal Heights: 510
- Northglenn: 1,433
- Thornton: 5,884
- Westminster: 2,522
- Other: 5,785

Served 19,782 unduplicated Consumers in FY2017

- 8,076 Youth
- 10,910 Adults
- 796 Seniors

Back to Financials
FY 2017 Donors
We are very pleased to honor the following people and organizations who generously contributed this year!

$1,000 to $5,000
Adams 12 Five Star Schools
Adams County Commissioners
Adams County Sheriff’s Office
Allied Recycled Aggregates
Aurora Mental Health Center
Behavioral Healthcare, Inc
Bimbo Bakeries USA
Brighton 27J
Ciancio Ciancio Brown, P.C.
Cigna
City of Brighton
City of Commerce City
COBiz Bank
Dominion Diagnostics
EON Office
Genoa Healthcare
Horizons North Credit Union
Lewan
Netsmart
Salud Family Health Centers
St. Anthony North Health Campus
Stout Street Foundation
United Power
Valley Bank And Trust
Vista Management

$500 to $999
Brightview Landscaping
Denver Broncos Alumni Association
Dr. Don Cassata
EMC
Innovest Portfolio Solutions, LLC
Jeff Wilson
John Elway Chevrolet
NAMI of Adams County
North Valley Bank
Players Club
Pollard Jeep Boulder
Red Rocks Community College
State Farm Companies Foundation
Mary Ann Wisehart

Thank You!
Community Reach Center opened The Center for Detox Services at Community Reach Center in Commerce City on March 30. The facility provides 24-hour detox services to help individuals safely withdraw from substances followed by a period of recovery and referral to evidence-based outpatient services designed to support recovery. Most admissions involve individuals transported by law enforcement or hospital emergency rooms, often in relation to drug overdoses or incidents involving impaired driving due to substance use.

“We do a lot of similar services, so we know we can provide an excellent program with accompanying referrals,” said Community Reach Center CEO Rick Doucet. “We look forward to offering next-step treatment options for everyone who visits our detox center.”

Adams County Commissioner Steve O’Dorisio said, “The fact that Community Reach stepped up to take this challenge is a good example of how strategic partnerships can help us overcome challenges as they arise.”
On May 23, Community Reach Center celebrated the opening of the newly remodeled Walk-In Crisis Center and Stabilization Unit in Westminster.

The 18,000-square-foot center is double the size of the former space just down the hall from where crisis services had been provided since the launch of Colorado Crisis Services in December 2014.

Features include better access for intake, more natural light, a sizable milieu area with a TV, better sightlines between staff and clients, improved bathroom-shower facilities, a large triage space and a large efficient kitchen area. In short, the new space is simply better equipped to manage people in crisis.

Earlier in May, Gov. John Hickenlooper chose the new unit as the location to sign Senate Bill 207, which puts systems in place to help Colorado end the use of jails and correctional facilities as intake options for individuals placed on emergency mental health holds if they have not also been charged with a crime, and directs them to one of the Colorado Crisis Services locations or emergency rooms.
May marked the opening of Community Reach Center’s newest residential facility called **Stages**, located at our 10-acre Northglenn campus. Stages was custom designed as a residential stabilization facility to serve men and women 18 years of age and older. The interior of the new single-story **15,000-square-foot building** features clear sightlines to clients, as well as halls and rooms specifically designed for sub-acute treatment.

The setting is designed as an alternative to costly hospitalization. Stages provides quality care for people needing a period of bed-based services in a less restrictive setting than a hospital. The health community can now consider Stages as a **step-down option** for patients discharged from psychiatric hospitalization.
Adams County Sheriff Michael McIntosh proudly unveiled the **NEW Mental Health Pod** in the Adams County Detention Facility in Brighton on Wednesday, Dec. 13 at a ribbon cutting ceremony. Initiated in 2012, the **$3.2 million** unit has the capacity to house **32 inmates** diagnosed with significant mental illnesses.

A Community Reach Center team of therapists, case managers and a nurse practitioner will provide trauma-informed treatment for inmates. The therapists will partner with a team of deputies, who have been certified in Crisis Intervention Training (CIT), Motivational Interviewing and Mental Health First Aid.

Community Reach Center CEO Rick Doucet said statistics prove that those with mental health challenges experience **longer stays in jails** because they do not know how to navigate the setting. He said for too many of those experiencing mental illnesses, it **“isn’t the first time and won’t be the last”** that they are incarcerated, so they need treatment to break the cycle and secure help.
Greater Suicide Training for All Staff

Results of an employee survey conducted in 2015 indicated a desire for more resources in supporting clients at risk for suicide, and more staff training in screening and assessment for suicide. Community Reach now offers trainings in Counseling on Access to Lethal Means (CALM), Applied Suicide Intervention Skills Training (ASIST), and Addressing and Managing Suicide Risk (AMSR) training for all staff. AMSR is a 1-day training developed by the Suicide Prevention Resource Center — a recognized leader in research and development for suicide prevention.

Between August and December 2017, 194 staff received AMSR training.

Most notable: In 2017 Community Reach Center facilitated instructor training in AMSR for several key staff. Having our own internal AMSR trainers enables us to conduct additional trainings as new employees come on-board. Community Reach staff that have already completed AMSR training report feeling significantly more confident and competent in their work.
Locations

BRIGHTON OUTPATIENT & INTAKE
1850 E. Egbert St., Ste. 200
Brighton, CO 80601

COMMERCe CITY OUTPATIENT AND HEALTH HOME
4371 E. 72nd Ave.
Commerce City, CO 80022

NORTHGLENN OUTPATIENT
11285 Highline Dr.
Northglenn, CO 80233

THORNTON OUTPATIENT
8931 Huron St.
Thornton, CO 80260

THORNTON CENTRAL INTAKE
8989 Huron St.
Thornton, CO 80260

WALK-IN CRISIS CENTER AT 84TH AVENUE NEIGHBORHOOD HEALTH CENTER
2551 W. 84th Ave., Ste. 2
Westminster, CO 80031

WESTMINSTER OUTPATIENT
3031 W. 76th Ave.
Westminster, CO 80030

MOUNTAINLAND PEDIATRICS
8889 Fox Dr., Ste. A
Thornton, CO 80260

EARLY CHILDHOOD SERVICES
8889 Fox Dr., Ste. B
Thornton, CO 80260

WEEKEND WALK-IN THERAPY CLINIC
8987 Huron St.
Thornton, CO 80260

CRC COMMUNITY CAMPUS ADMINISTRATION
1870 W. 122nd Ave., Ste. 100
Westminster, CO 80234

303.853.3500
CommunityReachCenter.org
Vision
Through the passion and training of our employees, unwavering commitment to evidenced-based practices, advanced technology, collaboration with community partners and provision of services in locations that are most convenient to access, we will provide the quality of mental and physical health services that enhances the lives of our clients and the well-being of our communities.

Mission
To enhance the health of our community

Our Values
We embrace and RESPECT the DIVERSITY of our COMMUNITY.
We create a SAFE environment that encourages INNOVATION.
We focus on building lasting RELATIONSHIPS, EXCELLENCE and COMPASSION.
We demonstrate good STEWARDSHIP and GRATITUDE.
April

Events

Reach for the Green Golf Tournament
$56,200 was raised to help fund supportive mental health services for uninsured and underinsured in Adams County.

Awards

• Mountainland Pediatrics named Best Pediatric Practice by Colorado Community Media

• Commerce City Business & Professionals presented their Community Leadership Award to Commerce City Health Home

• National Council for Behavioral Health named Marketing & Communications Manager Lindy Lewis one of the USA’s Top 100 Mental Health First Aid instructors.

• Brandon Wilcox, program manager of Peer Support Services, received the George DelGrosso Advocacy Award Oct. 7 at the Colorado Behavioral Healthcare Council annual conference in Breckenridge, honoring his significant contributions to the fields of mental health care and substance abuse treatment.

Mary Ci ancio Memorial Distinguished Service Awards Dinner
Nancy Skeels garnered the 2017 Mary Ci ancio Memorial Distinguished Service Award for 11 years of leadership with the volunteer-based Reading Literacy Project benefitting young students in District 27J. State Sen. Dominick Moreno of Commerce City, District 21, was presented the 2017 Legislator of the Year Award in honor of extraordinary advocacy on behalf of mental health initiatives, maternal mental health services and his unwavering support of appropriate and humane treatment of people living with mental health challenges. Sheriff Michael McIntosh received the 2017 Marjory Ball Mental Health Advocacy Award, in recognition of his leadership in the development of the mental health pod at Adams County jail — to provide inmates diagnosed with mental illness the treatment that they need in order to break the cycle of unlawful behaviors and incarceration that is often related to untreated mental illness.

May

Senate Bill 207 Signing
Gov. John Hickenlooper chose Community Reach Center’s newly remodeled Walk-in Crisis Center as the location to sign Senate Bill 207 into law on May 18. SB 207 ensures that individuals who meet criteria for a 72-hour hold and have not been charged with a crime are transported to a healthcare facility for evaluation rather than jail.