

2021 Annual Report



COMMUNITY
REACH
CENTER

Our Mission

*To enhance the health
of our community*



Dear Friends & Supporters,



Community Reach Center's legacy is built upon a steadfast commitment to provide life-changing services that support wellness for all ages. Throughout the past 65 years, the agency has achieved many "firsts" in Colorado: the first behavioral health agency to implement school-based therapy programs in public schools; first to launch an electronic health record system; and first to acquire a pediatric primary care practice that supports comprehensive integrated care for children. Innovations like these are developed by a staff comprised of some of the most talented clinicians and administrators in the field.

The COVID pandemic has challenged our agency to develop new approaches that will maintain seamless connection with current clients and ensure easy access for new clients seeking treatment. Currently, some clients prefer engaging in clinical services remotely from the comfort of their homes, and others choose in-person services. Retaining talented staff to accommodate all available service delivery options is key to meeting the needs of our community.

In 2021 the agency implemented a variety of recruitment strategies such as virtual job fairs, sign-on bonuses and compensation for relocation expenses. To ensure that we retain our talented staff and their valuable expertise, we continue to provide appreciation bonuses, tuition reimbursement, generous overnight shift differentials and much more. Staff enjoys a supportive culture at Community Reach that provides weekly video communications with the leadership team, pathways for professional development and continuing education opportunities. Now more than ever, we are committed to maintaining an investment in the growth and well-being of our staff because we know that investment supports the best treatment experience possible for our clients.

On behalf of the staff and board members of Community Reach, we are pleased to present the 2021 Annual Report.

Sincerely,

Rick Doucet

Chief Executive Officer

Deb Haviland

President, Systems Board

Steve Swensen

President, Foundation Board

Community Reach Center CEO Earns Lifetime Achievement Award

The National Council for Wellbeing has presented its 2021 Lifetime Achievement Award to Rick Doucet, CEO of Community Reach Center. This prestigious award honors the best and brightest in the field of mental health and addiction recovery, and recognizes individuals who have made a tangible, lasting, and far-reaching impact on the lives of vulnerable Americans living with mental illnesses and addictions. It was presented during the virtual NatCon21. NatCon is hosted by the National Council for Wellbeing and is the largest annual mental health conference in the U.S.

"To receive a lifetime achievement award from the National Council for Mental Wellbeing is beyond anything I could have imagined when I started out as a therapist," said Doucet. "I want to dedicate this award to all of the people who work so hard every day to reduce the stigma that surrounds behavioral health and all the people who I have had the privilege of working with throughout my career."



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The amazing work that our team at Community Reach Center has been able to achieve though the years is something that humbles me every day.

- Rick Doucet, CEO

Values

We embrace and respect diversity and community.

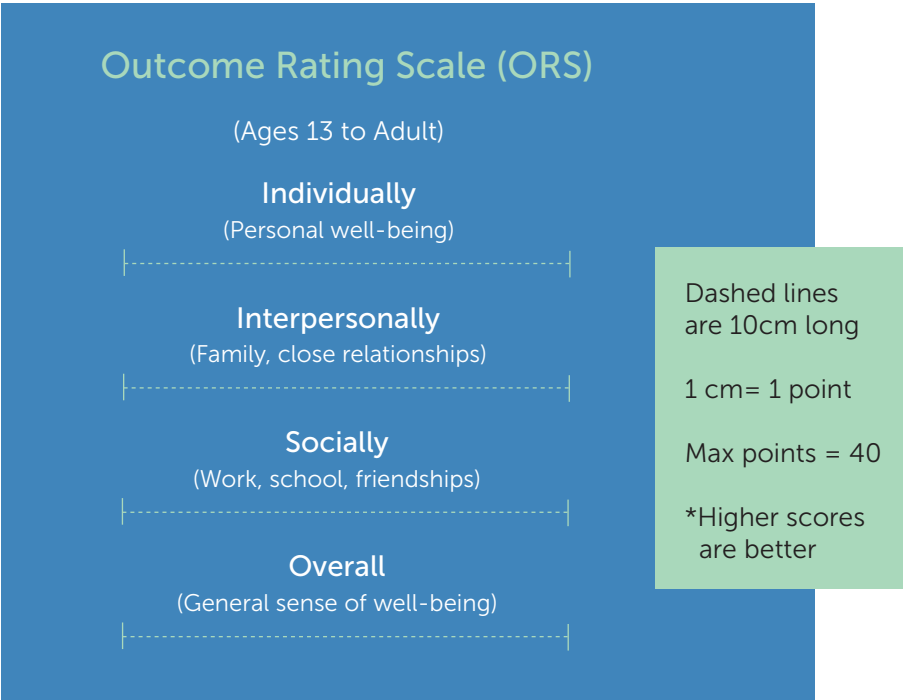
We create a safe environment that encourages innovation.

We focus on building lasting relationships, excellence and compassion.



Success with Feedback Informed Treatment

How do we know that treatment for mental illness works? Research indicates that the efficacy rates for mental healthcare treatment are higher than those for heart disease and other health conditions that many of us are more familiar with. Feedback Informed Treatment (FIT) is a tool to gauge the level of treatment satisfaction at the end of each session. At the conclusion of each treatment session, the client completes a simple survey designed to solicit the client’s perception of their treatment experience. To date, FIT is correlated with 12% lower no show rates and 13% fewer disengagement from treatment. A low FIT score tells the therapist that an adjustment to the treatment plan in collaboration with the client may be warranted.



Community Reach Center Welcomes New Chief Clinical Officer



Community Reach Center proudly welcomed Amanda Jones, MA, LPC, CAC III, as the agency's new Chief Clinical Officer on August 30.

Jones earned a Bachelor of Arts degree in Psychology and Sociology from New Hampshire's Keene State College. She holds a Master of Arts in Community Agency Counseling from University of Northern Colorado.

Jones launched her career at Community Reach Center in 2000 as a therapist and served as Clinical Director and interim Chief Operations Officer. Most recently, Jones served as the Chief Clinical Officer at The Center for Mental Health in Montrose, CO. She will help shape Community Reach Center's organizational strategy, oversee all clinical services and implement strategic agency goals.



We are so pleased to have the opportunity to bring Amanda back in a leadership role at Community Reach Center. She is extremely well regarded throughout the agency," said Rick Doucet, CEO. "We are fortunate to reap the benefits of Amanda's extensive experience with Colorado's community mental health system."



Integrating Pediatric Primary Care with Mental Wellness Services

Comprehensive mental health services are provided on-site for infants, children and families at Community Reach Center's two pediatric primary care locations: Broomfield Pediatrics in Broomfield and Mountainland Pediatrics in Thornton. A brief mental health exam is included with each appointment as well as post-partum depression assessments for new mothers.

Additionally, both locations ensure the safest clinical setting possible with robotic sterilization procedures for exam and treatment rooms after each young patient. Both sites provide COVID vaccinations for eligible children. Remote telehealth services are also available at both locations for parents who prefer that service delivery option for consults. Providing integrated pediatric services in one convenient location improves access for families to the supports they need to foster their child's sense of well-being – particularly amid a stressful pandemic.



Leadership

● Chief Officers

■ Directors



Rick Doucet, MA
Chief Executive Officer



Amanda Jones, MA, LPC, CAC III
Chief Clinical Officer



Christi Mecillas, BS
Chief Financial Officer



Rebecca Durbahn, PhD, LCSW
Clinical Director, Acute Services



Werner Hoellerbauer, PhD
Chief Information Officer



Adam Bean, JD
Chief Corporate Counsel



Joshua Rodgers, MD
Chief Medical Officer



Jan James, M.Div, MSW, LCSW
Clinical Director,
Outpatient Services



Diane Windemuller, MA
Director, People Success



Jill Atkinson, PhD, LP
Clinical Director, Population
Health and Integrated Care



Candice Leimkuhler, MS, LPC
Clinical Director,
Access Navigation



Mark Osvirk, BA
Director, Facilities and
Support Services



Cristina Barca, MSW, LCSW
Clinical Director,
Wrap Around



John Siewert, BA
Director, Information Systems



Lisa Brody, MS, LPC, CPHQ
Director, Quality Improvement

Board of Directors



Community Reach Center, Inc.
Community Reach Center Systems, Inc.
Mountainland Pediatrics, Inc.



Community Reach Center
Foundation, Inc

▲ **Sheryl Bain- Treasurer**

◆ Retired, Leadbetter Animal
Hospital

▲ **Don Cassata, PhD - Member**

Retired, Director of Adams
County Dept of Social Services

▲ **Patrick Day- Vice President**

The Day Agency American
National Insurance

▲ **Liz Fuselier - Member**

◆ Treasurer- Foundation
AXA Advisors

▲ **Marge Gallegos - Member**

◆ Retired, Psychologist, Denver
Public Schools

▲ **Michele Haney, PhD - Member**

President, Red Rocks
Community College

▲ **Brad Harvey - Member**

◆ Vice President- Foundation
President|CEO, Horizons
North Credit Union

▲ **Deb Haviland - President**

Retired, Development Director,
Community Reach Center

▲ **David Sprenger - Member**

▲ **Paul Siska - Member**

Retired Undersheriff, Adams
County Sheriff's Office

▲ **Michael McIntosh - Member**

Chief Deputy, Douglas County
Sheriff's Office

▲ **Nancy Sneath - Member**

Reginal Director Health Information
Management, Parallon

▲ **Bruce Vezina - Member**

Agent, State Farm Insurance

▲ **Mary Ann Wisehart - Member**

◆ Secretary- Foundation
Retired, Lucent Technologies

▲ **Susan Webber - Secretary**

Realtor|Broker Keller Williams
Preferred Realty

◆ **Chris Fiedler, PhD - Member**

Superintendent
School District 27J

◆ **Patrick Lynch - Member**

Owner, Patrick Lynch Financial

◆ **Steve Swensen - President**

President- Foundation
Retired, FirstBank

◆ **Jamie Winger - Member**

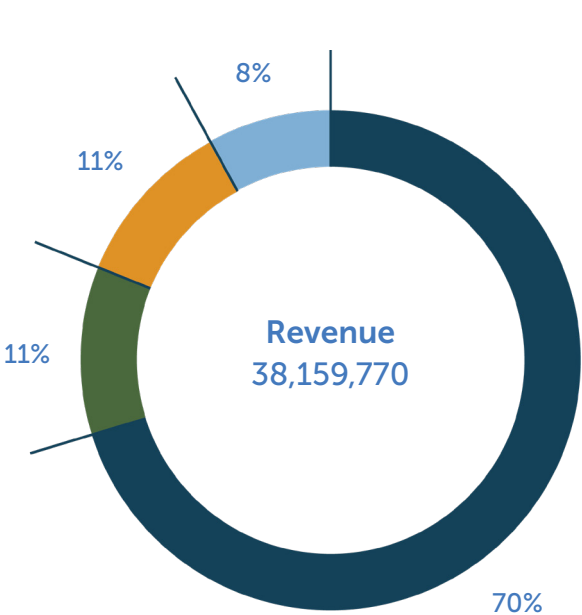
Regional Vice President
Equitable Advisors

▲ **The Honorable**

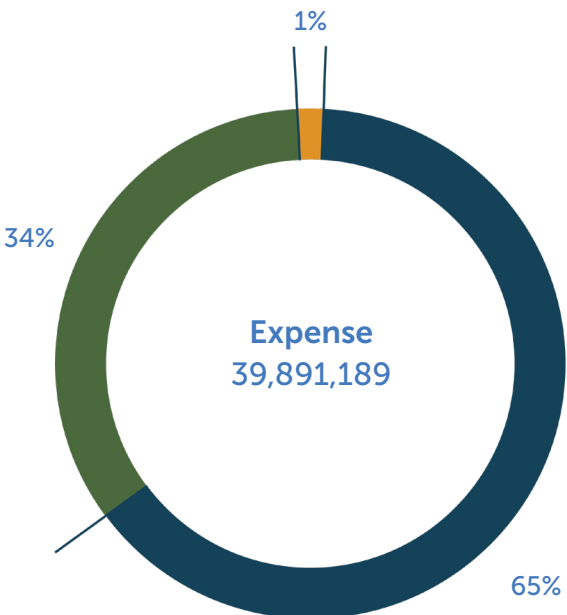
John Popovich - Member

Retired, District Court Judge,
Adams County 17th Judicial District

FY 2021 Financials



- Medicaid
- Client Services
- Federal/state/local
- Other

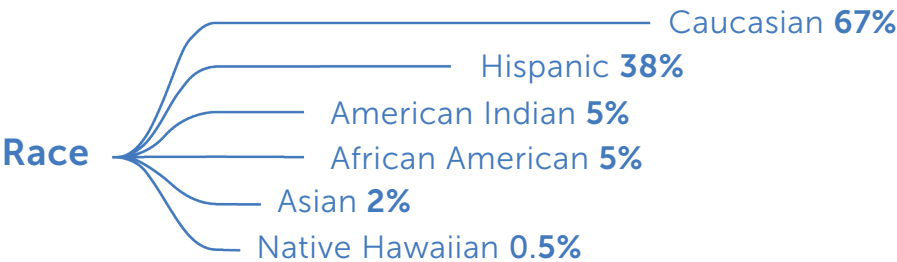
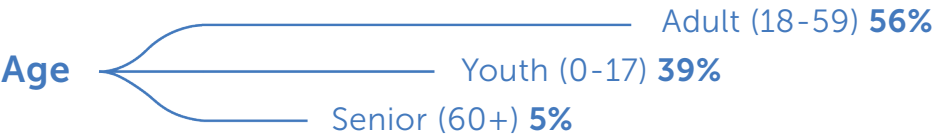


- Payroll & Benefits
- Facilities/Operating Cost
- Client

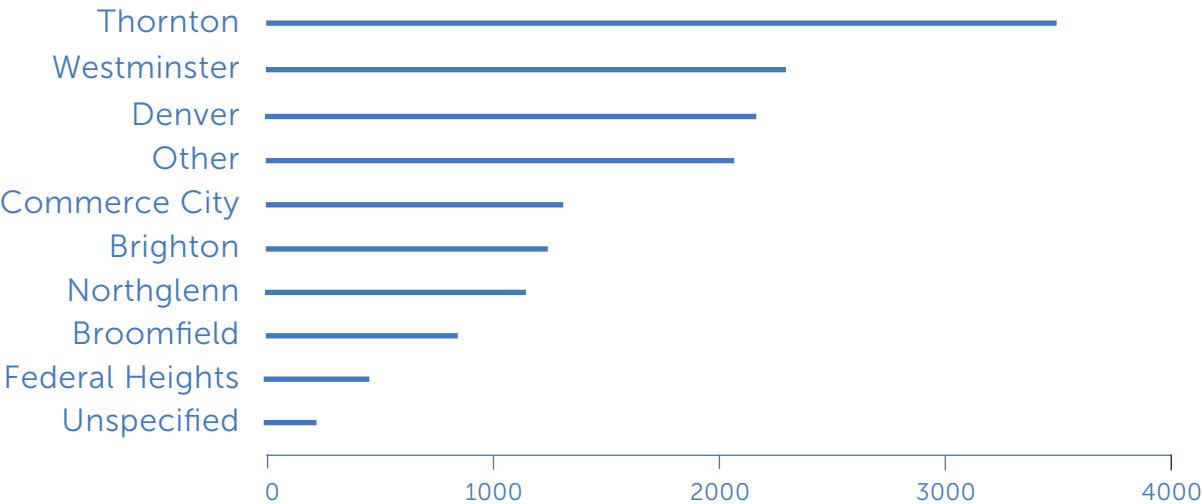
Community Reach Center provided **\$2 million** in charitable care for individuals unable to pay for services.

Demographics

Unduplicated Consumers Served: **15,731**



Consumers Served per Municipality



FY 2021 Donors

We are pleased to honor the following people and organizations who generously contributed this fiscal year!

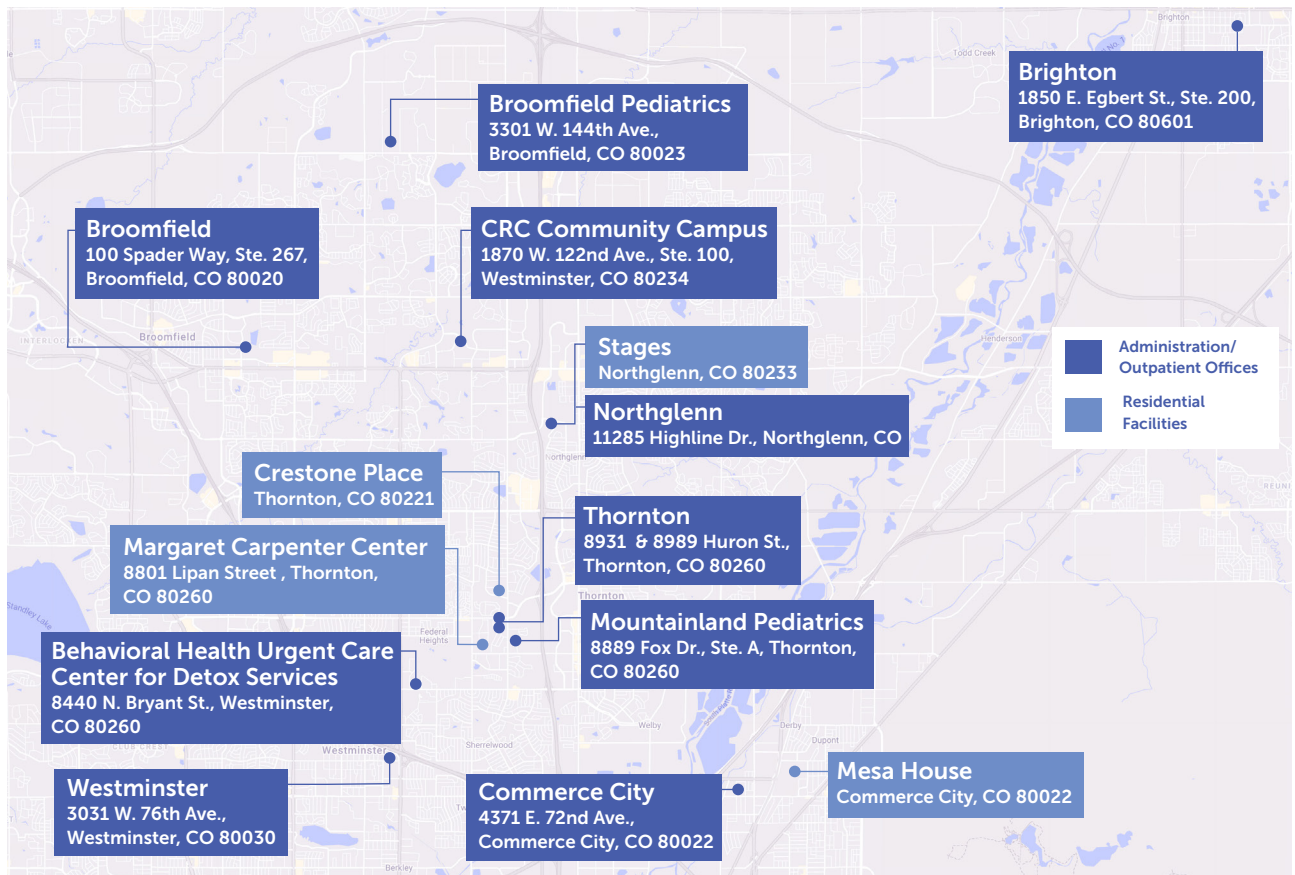
\$1000 - \$5000	Mary Ann Wisehart	School District 27J	Allied Recycled Aggregates
	Nancy Juday	United Power, Inc.	BrightView Landscaping Services
	Nancy Sneath	Whole Foods Market Community Giving Program	St. Anthony North Hospital
	Susan Webber	Horizons North Credit Union	Patrick Wall Agency : American Family Insurance
	Adams County Commissioners	City of Brighton	CIGNA
	BOK Financial	Genoa, a QoL Healthcare Company	Policy Matters LLC
	Good Samaritan Medical Center	Good Samaritan Medical Center	Applewood Plumbing, Heating & Electric
	City Of Commerce City	Stout Street Foundation	

\$500 - \$999	Colleen Mazzucca	Innovest Portfolio Solutions
	David Sprenger	The Players Club
	Dr. Donald Cassata	Firstbank
	Jeff Wilson	
	Pat Goldberg	

\$100 - \$499	Chris Border	Karmen MacKendrick	Dr. Michele Haney	Vicki Esposito
	Deb Haviland	Kat Torres	Mikkel Kelly	Wendy Carter
	Donald Brundage	Kevin O'Connell	Nancy Sneath	William Christopher
	Elizabeth Fuselier	Lindy Lewis	Pat Lippincott	William Bone
	Elizabeth Wachtl	Lyndy Doyle	Renee Bochnovich	Thornton Police Department
	Gerald Hunt	Marge Gallegos	Sandi Rhynard	EON
	Gloria Rudden	Matthew Haviland	Steve Swensen	

Community Reach Center Outpatient Offices & Residential Facilities

Community Reach Center is a top-tier non-profit behavioral health and wellness provider established in 1957 that serves people of all ages at seven outpatient offices and more than 100 community-based sites.



Locations

Administration

1870 W. 122nd Ave., Ste. 100,
Westminster, CO 80234

A.W.A.R.E. Center

690 West 84th Avenue.,
Thornton, CO 80260

Behavioral Health Urgent Care

8440 N. Bryant St.,
Westminster, CO 80260

Brighton Outpatient & Intake

1850 E. Egbert St., Ste. 200,
Brighton, CO 80601

Broomfield Outpatient

100 Spader Way, Ste. 267,
Broomfield, CO 80020

Broomfield Pediatrics

3301 W. 144th Ave., Broomfield,
CO 80023

Center for Detox Services

2551 W. 84th Ave., Westminster,
CO 80031

Commerce City Outpatient

4371 E. 72nd Ave., Commerce City,
CO 80022

Early Childhood Services

8889 Fox Dr., Thornton, CO
80260

Margaret Carpenter Center

8801 Lipan Street , Thornton,
CO 80260

Mountainland Pediatrics

8889 Fox Dr., Ste. A, Thornton,
CO 80260

Northglenn Outpatient

11285 Highline Dr., Northglenn,
CO 80233

Stages Sub-Acute Treatment Facility

11275 Highline Dr., Northglenn, CO

Thornton Intake Office

8989 Huron St., Thornton,
CO 80260

Thornton Outpatient

8931 Huron St., Thornton,
CO 80260

Westminster Outpatient

3031 W. 76th Ave., Westminster,
CO 80030



303.853.3500 | www.CommunityReachCenter.org