



## What can I do on the CRC Patient Portal?

With your account, you will be able to:

- View your appointment history
- Request medication refills
- Access patient education materials
- Complete select forms online
- Ask billing questions

## How do I get help for patient portal technical issues?

Please use the Get in Touch form located at  
<https://www.communityreachcenter.org/contact/>

## How do I find more instructions on using the Patient Portal?

Please see the resources section on our website  
<https://www.communityreachcenter.org/resources/>

Community Reach Center is committed to enhancing the health of our community.

For more information about our locations and services please visit us at  
[www.communityreachcenter.org](http://www.communityreachcenter.org)



## Patient Portal Guide

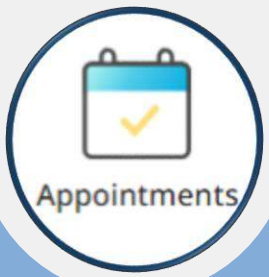
# Getting Started

## How do I log into the CRC Patient Portal for the first time?

- You will be invited to enroll in the patient portal once your account is created. Check your email you provided CRC to find an activation link. The activation link can be accessed through any browser.

## How do I access the Patient Portal if I am an existing patient?

- Go to [www.communityreachcenter.org](http://www.communityreachcenter.org)
- Then, click on the Client Portal Login button at the top to take you to the CRC Patient Portal sign in page.



### Appointments

Appointments allows you to **view** Upcoming Appointments by clicking the Upcoming Tab. In addition, you can click on the Past Tab to view any Past Appointments.

To request an appointment, please call 303-853-3500.



### Medications

Medications allows you to send refill **requests** for current medications.

Click on the Rx Request button located in the top right corner. Select the location, provider, pharmacy, and medication in your request.

You can also call the nurse line at 303-853-3517.



### Patient Education

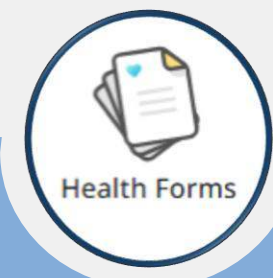
Patient Education will take you to the MedLine Plus website where you can find health information resources.



### Messages

Messages allows you to **read** messages sent from your CRC Care Team.

You can click on the link in the message to download a pdf document that may have been sent to you.



### Health Forms

Health Forms allows you to complete and sign forms electronically.

Forms available to sign electronically include Service Agreement, Service Plan, Disclosure Statement, Financial Update, and Income Attestation Form.

### If you have billing questions:

Call 303-853-3440 or email

[crcbillingquestions@communityreachcenter.org](mailto:crcbillingquestions@communityreachcenter.org)

### To request a copy of your records:

Call 303-853-3510 or email

[CRCMedRecords@communityreachcenter.org](mailto:CRCMedRecords@communityreachcenter.org)