



# Stories of Hope & Healing

2025 ANNUAL REPORT

# About Us

## MISSION

To enhance the health of our community.

## OUR GUIDING PRINCIPLES

Our impact, culture, decision-making, and long-term vision at Community Reach Center are guided by four guiding principles. These principles shape how we serve our community and ensure that life-saving mental health care reaches those who need it most.

- ♥ **Consumer Centered:** Upholding care that is rooted in compassion, respect, and individualized support.
- ♥ **Employee Committed:** Fostering a workplace where staff feel supported, valued, and connected to the mission.
- ♥ **Partner Oriented:** Strengthening collaboration with community partners to expand access and deliver whole-person care.
- ♥ **Financially Responsible:** Making thoughtful decisions that support long-term sustainability and organizational growth.



# A Message from Our CEO, Amanda Jones

**At Community Reach Center (CRC), our mission is to enhance the health of our community. As I reflect on my first year as Chief Executive Officer, I am inspired by how our team, partners, and community embody our four guiding principles.**

## Consumer-Centered

Individuals and families remain at the heart of our work. This year, we expanded access to timely care by opening the Walk-in Crisis & Resource Center, providing 24/7 wraparound support to address critical gaps in our community. When SNAP benefit disruptions threatened the physical and mental well-being of Adams County residents, we pivoted quickly with our partners to ensure individuals had access to nutritious food, recognizing that food insecurity and mental health are deeply interconnected. Together, we addressed not only behavioral health needs, but the barriers that impact long-term wellness, so no one in our community is left behind.

## Employee Committed

CRC is powered by more than 300 highly trained, compassionate, and mission-driven professionals. Without them, our mission would not be possible. This year, we expanded training, wellness initiatives, and opportunities for staff to engage in community events such as the Out of the Darkness Walk and 25+ resource fairs across Adams County. Their dedication shows that caring for our community is strongest when we do it together.

## Partner Oriented

Meaningful change happens through collaboration within our community. In response to needs, we partner with various human service organizations, justice-based programs, and other community-based programming. CRC expanded Crisis Intervention Team (CIT) training for law enforcement and continued Mental Health First Aid (MHFA) courses. Together, we are building a community where access to quality behavioral health is within reach.

## Financially Responsible

With the ever changing landscape

at the state and federal level of behavioral health care, we continue to make intentional and fiscally responsible decisions to strengthen the long-term future of our agency.

As we look ahead, I am filled with optimism. Guided by our four guiding principles and supported by staff, partners, donors, and our Board, CRC will continue to expand access, deliver quality care, and build a healthier future for all.

Thank you for being part of our mission. Together, we are shaping a community where everyone can thrive.

With deep appreciation,



A handwritten signature in cursive script, appearing to read "Amanda Jones".

**Amanda Jones, CEO**

# Community Reach Center Leadership



**Amanda Jones, MA, LPC, CAS**  
*Chief Executive Officer*



**Michael Marsico, LCSW**  
*Chief Operating Officer*



**Werner Hoellerbauer, PhD**  
*Chief Information Officer*



**Christi Mecillas, BS**  
*Chief Financial Officer*



**Dr. Michael Stackpool, MD**  
*Chief Medical Officer*



**Ryan Berry, MA, LPC**  
*Director of Quality Improvement*



**Laura Border, LPC, LAC**  
*Clinical Director*



**Emilee Cronin, MS**  
*Director of Human Resources*



**Toby Maldonado, BS**  
*Director of Finance and  
Facilities Management*



**Daniela Rossi, LPC**  
*Clinical Director*



**Ryshell Schrader, CPC**  
*Director of Revenue Cycle  
Management & Front Office  
Operations*



**John Siewert, BS**  
*Director of Information Systems*

# Community Reach Center Board of Directors

## Community Reach Center Inc. and Community Reach Center Systems Inc. Board

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**Nancy Sneath** - President  
*Regional Director, Health Information Management, Parallon – HCA Healthcare*

**Jamie Winger** - Vice President  
*Financial Advisor for Equitable Advisors*

**Sheryl Bain** - Treasurer  
*Retired, University of Colorado - Denver and Leadbetter Animal Hospital*

**Michele Haney** - Secretary  
*Retired President, Red Rocks Community College*

**Andrew Biller**  
*Dean of Students, Northglenn Middle School*

**Charlotte Ciancio**  
*Retired Superintendent, Mapleton Schools*

**Patrick Day**  
*Owner, The Day Agency*

**Elizabeth Fuselier**  
*Equitable Advisors*

**Marge Gallegos**  
*Retired Psychologist, Denver Public Schools*

**Doug Hall**  
*Retired Fire Chief for City of Westminster*

**Brad Harvey**  
*Retired President and CEO, Horizons North Credit Union*

**Deb Haviland**  
*Retired*

**Karen Schweih**  
*Director of Policy and Public Affairs for 17<sup>th</sup> District Attorney's Office*

**Cynthia Westergaard**  
*Retired Journalist & Teacher*

**Mary Ann Wischart**  
*Retired, Lucent Technologies*

## Community Reach Center Foundation Inc. Board

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**Steve Swensen** - President  
*Retired, FirstBank*

**Brad Harvey** - Vice President  
*Retired President and CEO, Horizons North Credit Union*

**Elizabeth Fuselier** - Treasurer  
*Equitable Advisors*

**Jamie Winger** - Secretary  
*Financial Advisor for Equitable Advisors*

**Sheryl Bain**  
*Retired, University of Colorado - Denver and Leadbetter Animal Hospital*

**Chris Fiedler**  
*Retired Superintendent, School District 27J*

**Marge Gallegos**  
*Retired Psychologist, Denver Public Schools*

**Patrick Lynch**  
*Owner, Patrick Lynch Financial*

**John Parker**  
*Retired, United Power Inc.*

**Bruce Vezina**  
*Agent, State Farm Insurance*

**Mary Ann Wischart**  
*Retired, Lucent Technologies*

# Where We Serve Our Community

## **AWARE Center**

690 W. 84th Ave.  
Thornton, CO 80260

## **Northglenn Outpatient**

11285 Highline Dr.  
Northglenn, CO 80233

## **Brighton Outpatient**

1850 E. Egbert St. #200  
Brighton, CO 80601

## **Thornton Outpatient**

8931 Huron St. Thornton,  
CO 80260

## **Campus - Administrative Building**

1870 W. 122nd Ave. #100  
Westminster, CO 80234

## **Walk-in Crisis & Resource Center**

8989 Huron St.  
Thornton, CO 80260

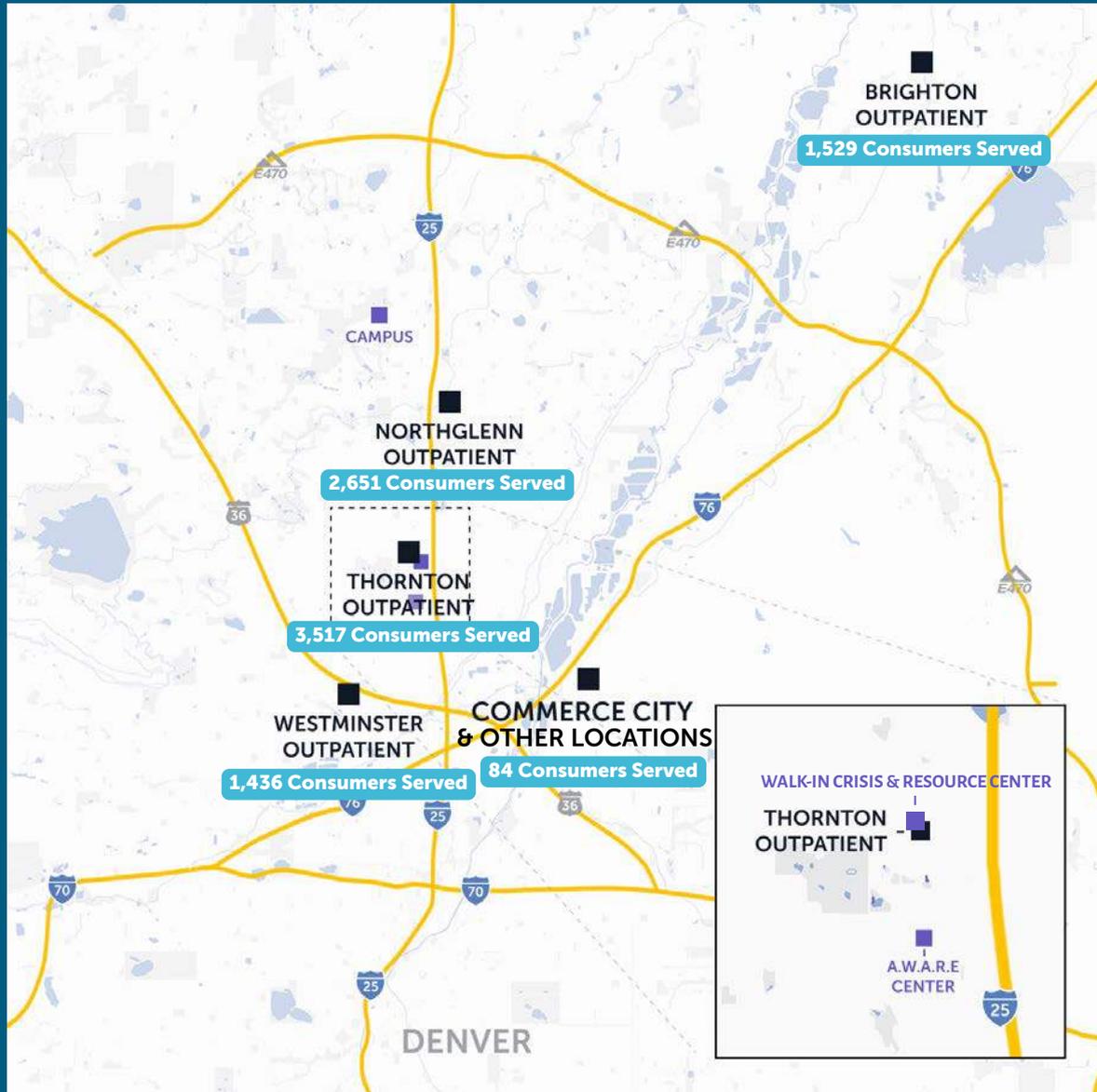
## **Commerce City Community Services**

## **Westminster Outpatient**

3621 W. 73rd Avenue  
Westminster, CO 80030

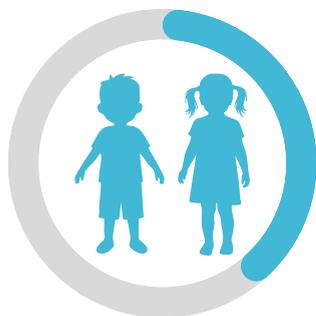
## **Empowerment Center for Adolescents**

Map is not intended for navigational use.  
Numbers represent regional services.



# Who We Serve

**9,217** UNDUPLICATED CONSUMERS SERVED.



**3,726**

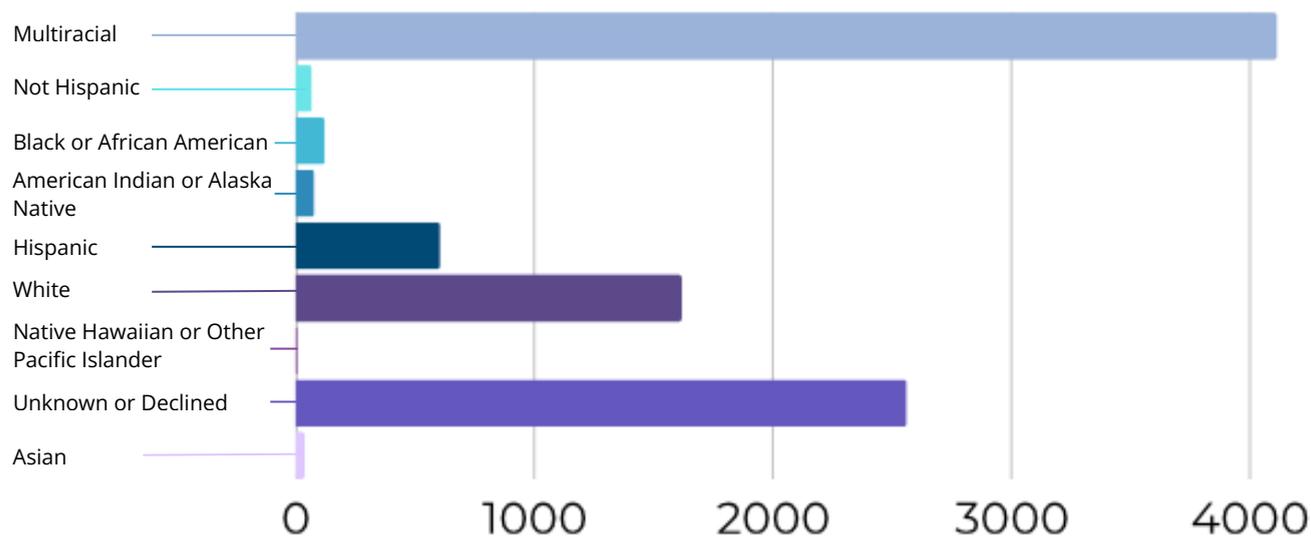
of youth served  
(Ages 0-17)



**5,491**

of adults served  
(Ages 18 - 60+)

## RACE/ETHNICITY (INCLUDING MULTIRACIAL)



# Client Stories of Hope & Healing

**When Toma first arrived at Community Reach Center, she was determined to overcome her mental health challenges and fully engage in her treatment.**

She began by participating in individual therapy, where she worked through difficult moments and developed grounding techniques and coping skills to manage stress in her daily life.

As her confidence grew, Toma joined CRC's group therapy program, where she found a sense of community and used her talents to express herself through art. This experience empowered her to believe in her own strength and navigate life's challenges through resilience and creative expression.

Now, she is proud to have completed college and is happy to have found a job. Her days are filled with laughter, snuggles from her dog Mijo, and a passion for helping others receive the same support that changed her life.



Toma & Mijo. CRC Consumer

# Community Reach Center's Programs & Services



## Outpatient Care

Outpatient Care provides comprehensive behavioral health services designed to enhance individuals' well-being, address crisis needs, and provide immediate walk-in access to care.



## Residential Sites

Residential Programs provide therapeutic homes tailored to individual needs, fostering group living, learning, and independence throughout the recovery journey.



## Community-Based

Community-Based Programs empower individuals to achieve goals through therapy, peer support, vocational services, case management, and a drop-in center.



## School-Based Therapy

School-Based Therapy offers evidence-based, trauma-informed services for students aged 4 to 21 located in Adams County school districts.



## Crisis Stabilization

Through our Crisis Stabilization Unit (CSU) and Walk-in Crisis & Resource Center, we support individuals across the crisis continuum through immediate crisis intervention, care navigation at any level of crisis, and connection to community resources.

## KEY SERVICES



### Crisis Evaluation & Triage:

Receive an evaluation during a crisis and connect to care.



### Individual Therapy:

Discuss your needs with a therapist one-on-one.



### Group & Family Therapy:

Connect with others or your family to solve problems.



### Care Management:

Receive help accessing community resources in your area.



### Peer Support:

Feel supported by someone with lived experience.



### Medical Services:

Receive help managing your medications.

# Walk-in Crisis & Resource Center

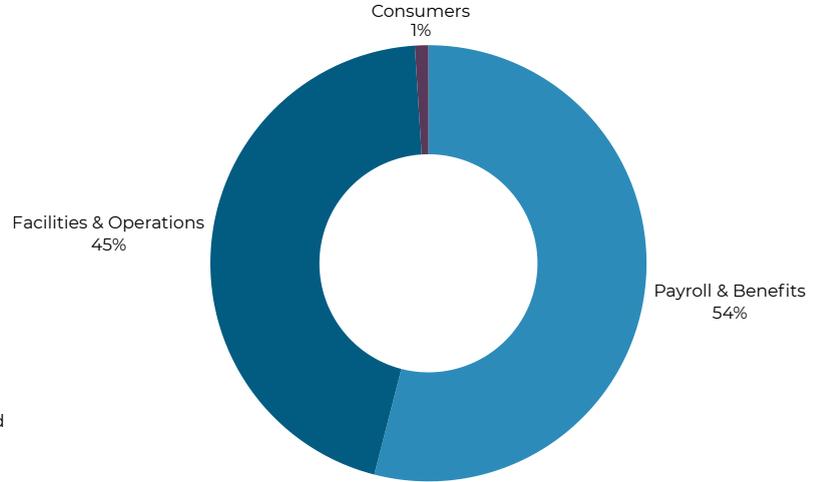
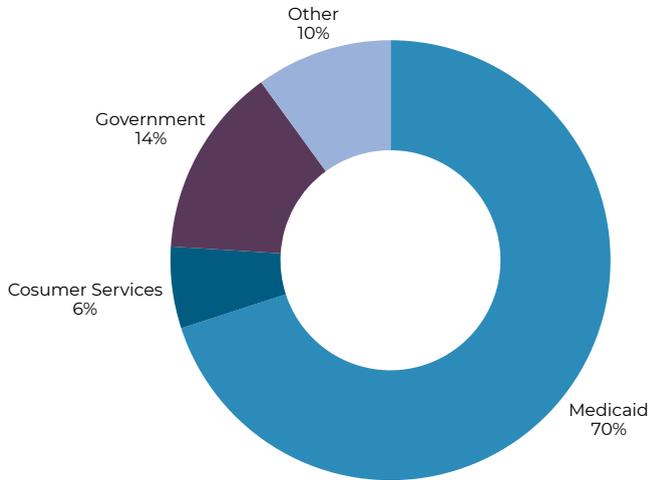


## Program Spotlight

The **Walk-in Crisis & Resource Center** opened its doors in October of 2025 to provide immediate crisis intervention and care navigation for anyone experiencing an urgent behavioral health need or seeking community resources. This program offers both in-person and telehealth services to help individuals regain stability, rebuild a sense of safety, and strengthen the connections that support lasting recovery and well-being.

# Community Reach Center

# Financials



## REVENUE

Medicaid	\$23,596,252
Consumer Services	\$2,022,536
Government	\$4,719,250
Other	\$3,370,893
<b>TOTAL</b>	<b>\$33,708,931</b>

## EXPENSES

Payroll & Benefits	\$19,311,543
Facilities & Operations	\$16,092,952
Consumers	\$357,621
<b>TOTAL</b>	<b>\$35,762,116</b>

# Community Reach Center Supporters

This year, we made thoughtful financial decisions and benefited from our generous community through clothing and food donations, as well as monetary support.



# Community Reach Center Events



*Community Resource Fairs*



*Out of the Darkness Walk*



*Gather & Give*



*Consumer Holiday Party*



*Mary Ciancio Memorial Distinguished Service Award Dinner*



*Annual All Staff*



*More to Our Story Art Gala*

# Community Reach Center Events

**Our events serve as powerful catalysts for community innovation and connection, bringing people together to share ideas, build relationships, and inspire meaningful change. Each gathering reflects our commitment to enhance the health of our community.**

## **Mary Ciancio Memorial Distinguished Service Award Dinner**

This partner-oriented event brought our community together to recognize volunteer excellence. The award was presented to one youth and one adult volunteer whose contributions positively impacted Adams County. Together, we honored their dedication to assisting others, enhancing the community, and inspiring meaningful change.

## **More to Our Story Art Gala**

Community members gathered for a consumer-centered annual art gala hosted by Community Reach Center's Consumer Advisory Panel. The event showcased the artistic talents of our consumers while uplifting diverse lived experiences and emphasizing identity beyond mental health challenges.

## **Annual All Staff**

Designed as an employee committed experience, this event focused on inclusivity, self-care, and appreciation for our staff. The celebration featured wellness experiences, self-care activities, and Employee Choice Awards honoring outstanding coworkers.

## **Out of the Darkness Walk**

The Out of the Darkness Walk was a collaborative event that showcased the dedication of Community Reach Center and the American Foundation for Suicide Prevention towards suicide prevention. Participants joined forces to walk together, fostering hope, and raising awareness throughout the community.

## **Gather & Give Resource Fair**

In response to the paused SNAP benefits in November, this event supported Adams County residents facing increased food insecurity. The event reflected our commitment to fiscal responsibility by maximizing community resources and providing meaningful support to those in need.

## **Consumer Holiday Parties**

The annual consumer holiday parties were designed as celebrations that uplift our consumers. The event provided a warm holiday meal, winter clothing, gifts, and festive holiday activities.

## **Community Resource Fairs**

Our involvement in over twenty-five partner-oriented resource fairs exemplified our commitment to meeting people where they are. These events provided valuable resources, support, and connections to help community members thrive.



COMMUNITY  
REACH  
CENTER



303-853-3500 | [communityreachcenter.org](http://communityreachcenter.org) | [@communityreachcenter](https://www.instagram.com/communityreachcenter)