



Stories of Hope & Healing

2025 ANNUAL REPORT

About Us

MISSION

To enhance the health of our community.

OUR GUIDING PRINCIPLES

Our impact, culture, decision-making, and long-term vision at Community Reach Center are guided by four guiding principles. These principles shape how we serve our community and ensure that life-saving mental health care reaches those who need it most.

- ♥ **Consumer-Centered:** Upholding care that is rooted in compassion, respect, and individualized support.
- ♥ **Employee-Committed:** Fostering a workplace where staff feel supported, valued, and connected to the mission.
- ♥ **Partner-Oriented:** Strengthening collaboration with community partners to expand access and deliver whole-person care.
- ♥ **Financially-Responsible:** Making thoughtful decisions that support long-term sustainability and organizational growth.



A Message from Our CEO, Amanda Jones

At Community Reach Center (CRC), our mission is to enhance the health of our community. As I reflect on my first year as Chief Executive Officer, I am inspired by how our team, partners, and community embody our four guiding principles.

Consumer-Centered

Individuals and families remain at the heart of our work, providing comprehensive services such as therapy, case management, peer support services, and psychiatric care in office and in the community. This year, we expanded access to timely care by opening the Walk-in Crisis & Resource Center, providing 24/7 wraparound support to address critical gaps in our community.

Employee-Committed

CRC is powered by more than 300 highly trained, compassionate, and mission-driven professionals, who deliver high-quality comprehensive behavioral health services, and support the systems needed to provide care. Without

them, our mission would not be possible. This year, we expanded training, wellness initiatives, and opportunities for staff to engage in community events. Their dedication shows that caring for our community is strongest when we do it together.

Partner-Oriented

Meaningful change happens through partnership and collaboration. Within our community, CRC partners with various state and local regulatory bodies like Regional Accountability Entities (RAEs) and the Behavioral Health Administration (BHA). CRC also supports and provides coordination with various human service and nonprofit organizations, justice-based programs, school districts, and other community-based programming. CRC expanded trainings such as Crisis Intervention Team (CIT) training with law enforcement and continued Mental Health First Aid (MHFA) courses. Together, we are building a community where access to quality behavioral health is within reach.

Financially-Responsible

With the ever-changing landscape at the state and federal level of behavioral health care, we continue to make intentional and fiscally responsible decisions to strengthen the long-term future of our agency. As we look ahead, I am filled with optimism. Guided by our four guiding principles and supported by staff, partners, donors, and our Board, CRC will continue to expand access, deliver quality care, and build a healthier future for all.

Thank you for being part of our mission. Together, we are shaping a community where everyone can thrive.

With deep appreciation,



A handwritten signature in blue ink that reads "Amanda Jones".

Amanda Jones, CEO

Community Reach Center Leadership



Amanda Jones, MA, LPC, CAS
Chief Executive Officer



Michael Marsico, LCSW
Chief Operating Officer



Werner Hoellerbauer, PhD
Chief Information Officer



Christi Mecillas, BS
Chief Financial Officer



Dr. Michael Stackpool, MD
Chief Medical Officer



Ryan Berry, MA, LPC
Director of Quality Improvement



Laura Border, LPC, LAC
Clinical Director



Emilee Cronin, MS
Director of Human Resources



Toby Maldonado, BS
*Director of Finance and
Facilities Management*



Daniela Rossi, LPC
Clinical Director



Ryshell Schrader, CPC
*Director of Revenue Cycle
Management & Front Office
Operations*



John Siewert, BS
Director of Information Systems

Community Reach Center Board of Directors

Community Reach Center Inc. and Community Reach Center Systems Inc. Board

Nancy Sneath - President
Regional Director, Health Information Management, Parallon – HCA Healthcare

Jamie Winger - Vice President
Financial Advisor for Equitable Advisors

Sheryl Bain - Treasurer
Retired, University of Colorado - Denver and Leadbetter Animal Hospital

Michele Haney - Secretary
Retired President, Red Rocks Community College

Andrew Biller
Dean of Students, Northglenn Middle School

Charlotte Ciancio
Retired Superintendent, Mapleton Schools

Patrick Day
Owner, The Day Agency

Elizabeth Fuselier
Equitable Advisors

Marge Gallegos
Retired Psychologist, Denver Public Schools

Doug Hall
Retired Fire Chief for City of Westminster

Brad Harvey
Retired President and CEO, Horizons North Credit Union

Deb Haviland
Retired

Karen Schweih
Director of Policy and Public Affairs for 17th District Attorney's Office

Cynthia Westergaard
Retired Journalist & Teacher

Mary Ann Wischart
Retired, Lucent Technologies

Community Reach Center Foundation Inc. Board

Steve Swensen - President
Retired, FirstBank

Brad Harvey - Vice President
Retired President and CEO, Horizons North Credit Union

Elizabeth Fuselier - Treasurer
Equitable Advisors

Jamie Winger - Secretary
Financial Advisor for Equitable Advisors

Sheryl Bain
Retired, University of Colorado - Denver and Leadbetter Animal Hospital

Chris Fiedler
Retired Superintendent, School District 27J

Marge Gallegos
Retired Psychologist, Denver Public Schools

Patrick Lynch
Owner, Patrick Lynch Financial

John Parker
Retired, United Power Inc.

Bruce Vezina
Agent, State Farm Insurance

Mary Ann Wischart
Retired, Lucent Technologies

Where We Serve Our Community

AWARE Center

690 W. 84th Ave.
Thornton, CO 80260

Northglenn Outpatient

11285 Highline Dr.
Northglenn, CO 80233

Brighton Outpatient

1850 E. Egbert St. #200
Brighton, CO 80601

Thornton Outpatient

8931 Huron St. Thornton,
CO 80260

Campus - Administrative Building

1870 W. 122nd Ave. #100
Westminster, CO 80234

Walk-in Crisis & Resource Center

8989 Huron St.
Thornton, CO 80260

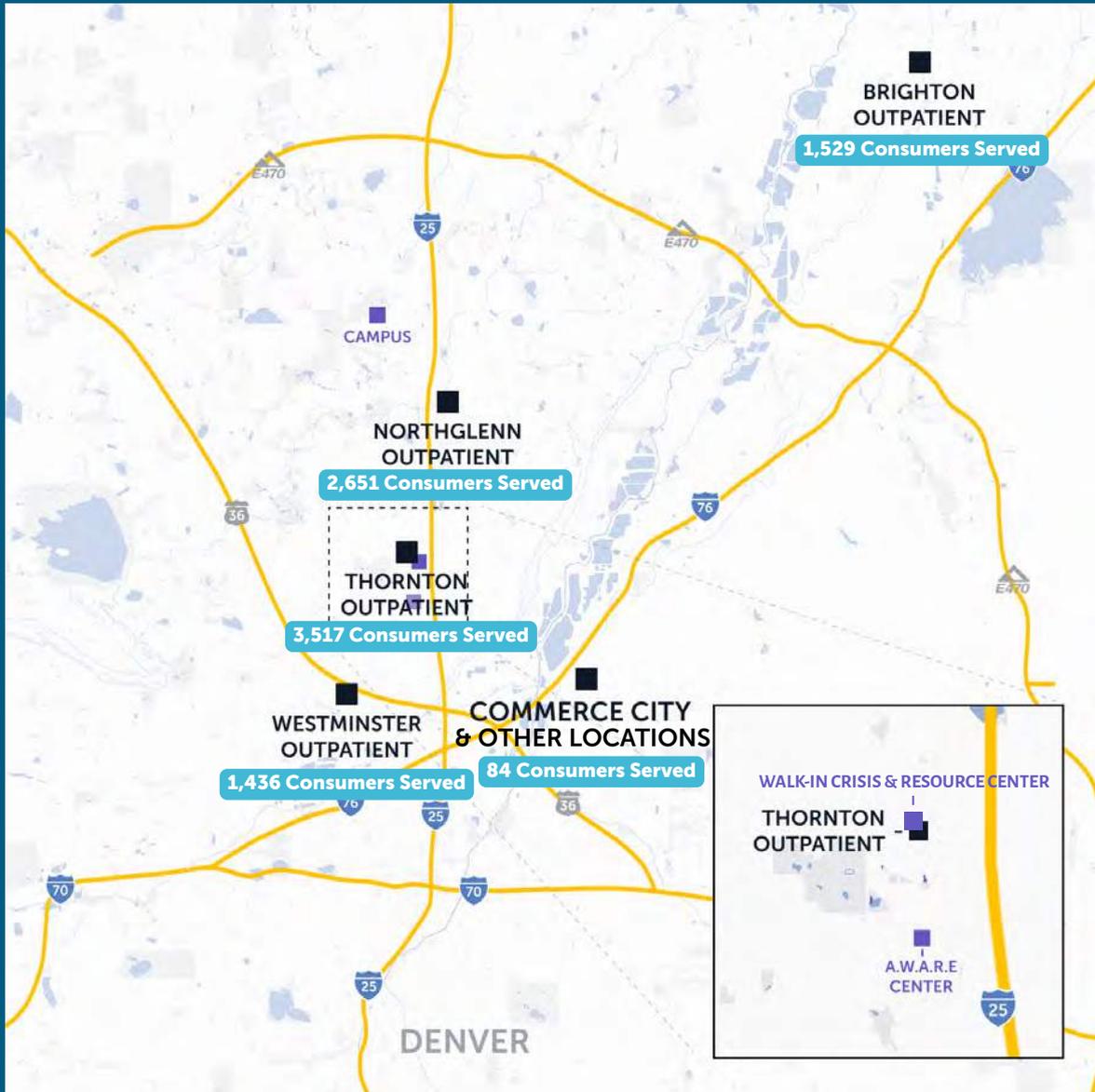
Commerce City Community Services

Westminster Outpatient

3621 W. 73rd Avenue
Westminster, CO 80030

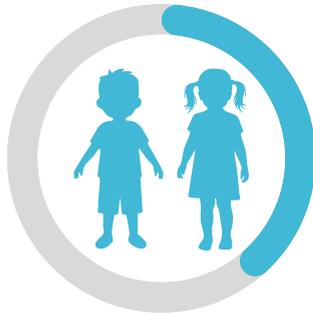
Empowerment Center for Adolescents

Map is not intended for navigational use.
Numbers represent regional services.



Who We Serve

9,217 UNDUPLICATED CONSUMERS SERVED.



3,726

of youth served
(Ages 0-17)



5,491

of adults served
(Ages 18 - 60+)

RACE/ETHNICITY (INCLUDING MULTIRACIAL)



Client Stories of Hope & Healing

When Toma first arrived at Community Reach Center, she was determined to overcome her mental health challenges and fully engage in her treatment.

She began by participating in individual therapy, where she worked through difficult moments and developed grounding techniques and coping skills to manage stress in her daily life.

As her confidence grew, Toma joined CRC's group therapy program, where she found a sense of community and used her talents to express herself through art. This experience empowered her to believe in her own strength and navigate life's challenges through resilience and creative expression.

Now, she is proud to have completed college and is happy to have found a job. Her days are filled with laughter, snuggles from her dog Mijo, and a passion for helping others receive the same support that changed her life.



Toma & Mijo. CRC Consumer

Community Reach Center's Programs & Services



Outpatient Care

Outpatient Care provides comprehensive behavioral health services designed to enhance individuals' well-being, address crisis needs, and provide immediate walk-in access to care.



Residential Sites

Residential Programs provide therapeutic homes tailored to individual needs, fostering group living, learning, and independence throughout the recovery journey.



Community-Based

Community-Based Programs empower individuals to achieve goals through therapy, peer support, vocational services, case management, and a drop-in center.



School-Based Therapy

School-Based Therapy offers evidence-based, trauma-informed services for students aged 4 to 21 located in Adams County school districts.



Crisis Stabilization

Through our Crisis Stabilization Unit (CSU) and Walk-in Crisis & Resource Center, we support individuals across the crisis continuum through immediate crisis intervention, care navigation at any level of crisis, and connection to community resources.

KEY SERVICES



Crisis Evaluation & Triage:

Receive an evaluation during a crisis and connect to care.



Individual Therapy:

Discuss your needs with a therapist one-on-one.



Group & Family Therapy:

Connect with others or your family to solve problems.



Care Management:

Receive help accessing community resources in your area.



Peer Support:

Feel supported by someone with lived experience.



Medical Services:

Receive help managing your medications.

Walk-in Crisis & Resource Center

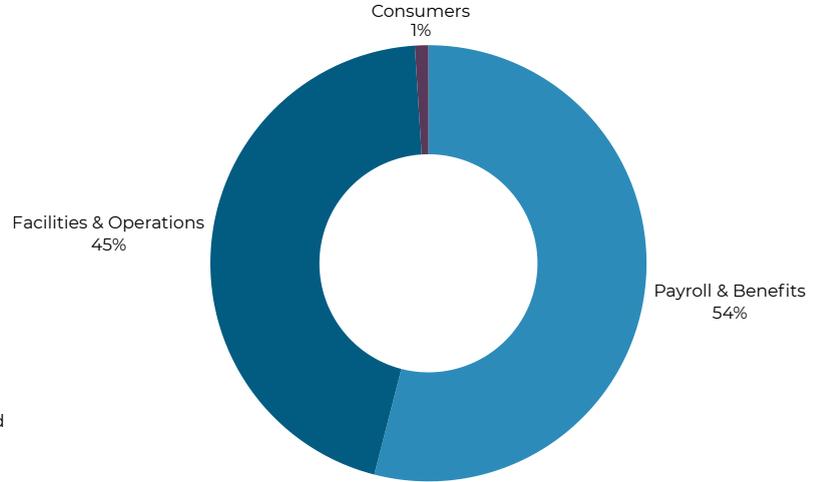
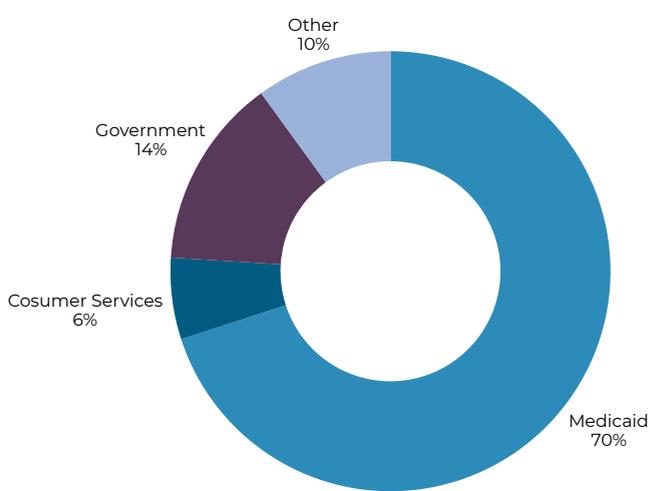


Program Spotlight

The **Walk-in Crisis & Resource Center** opened its doors in October of 2025 to provide immediate crisis intervention and care navigation for anyone experiencing an urgent behavioral health need or seeking community resources. This program offers both in-person and telehealth services to help individuals regain stability, rebuild a sense of safety, and strengthen the connections that support lasting recovery and well-being.

Community Reach Center

Financials



REVENUE

Medicaid	\$23,596,252
Consumer Services	\$2,022,536
Government	\$4,719,250
Other	\$3,370,893
TOTAL	\$33,708,931

EXPENSES

Payroll & Benefits	\$19,311,543
Facilities & Operations	\$16,092,952
Consumers	\$357,621
TOTAL	\$35,762,116

Community Reach Center Supporters

This year, we made thoughtful financial decisions and benefited from our generous community through clothing and food donations, as well as monetary support.



Community Reach Center Events



Community Resource Fairs



Out of the Darkness Walk



Gather & Give



Consumer Holiday Party



Mary Ciancio Memorial Distinguished Service Award Dinner



Annual All Staff



More to Our Story Art Gala

Community Reach Center Events

Our events serve as powerful catalysts for community innovation and connection, bringing people together to share ideas, build relationships, and inspire meaningful change. Each gathering reflects our commitment to enhance the health of our community.

Mary Ciancio Memorial Distinguished Service Award Dinner

This partner-oriented event brought our community together to recognize volunteer excellence. The award was presented to one youth and one adult volunteer whose contributions positively impacted Adams County. Together, we honored their dedication to assisting others, enhancing the community, and inspiring meaningful change.

More to Our Story Art Gala

Community members gathered for a consumer-centered annual art gala hosted by Community Reach Center's Consumer Advisory Panel. The event showcased the artistic talents of our consumers while uplifting diverse lived experiences and emphasizing identity beyond mental health challenges.

Annual All Staff

Designed as an employee-committed experience, this event focused on inclusivity, self-care, and appreciation for our staff. The celebration featured wellness experiences, self-care activities, and Employee Choice Awards honoring outstanding coworkers.

Out of the Darkness Walk

The Out of the Darkness Walk was a collaborative event that showcased the dedication of Community Reach Center and the American Foundation for Suicide Prevention towards suicide prevention. Participants joined forces to walk together, fostering hope, and raising awareness throughout the community.

Gather & Give Resource Fair

In response to the paused SNAP benefits in November, this event supported Adams County residents facing increased food insecurity. The event reflected our commitment to being financially-responsible by maximizing community resources and providing meaningful support to those in need.

Consumer Holiday Parties

The annual consumer holiday parties were designed as celebrations that uplift our consumers. The event provided a warm holiday meal, winter clothing, gifts, and festive holiday activities.

Community Resource Fairs

Our involvement in over twenty-five partner oriented resource fairs exemplified our commitment to meeting people where they are. These events provided valuable resources, support, and connections to help community members thrive.



COMMUNITY
REACH
CENTER



303-853-3500 | communityreachcenter.org | [@communityreachcenter](https://www.instagram.com/communityreachcenter)